

Loving Heart Multi-Service Centre (Jurong)
(Unique Entity Number: T04SS0129D)

(Registered under the Societies Act 1966 and Charities Act 1994)

AUDITED FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024



**Tan, Chan
& Partners**

CHARTERED ACCOUNTANTS SINGAPORE

26 Eng Hoon Street Singapore 169776

Tel: 6533 7393 Fax: 6533 6831

www.tanchan-cpa.com

Loving Heart Multi-Service Centre (Jurong)

**AUDITED FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

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Loving Heart Multi-Service Centre (Jurong)

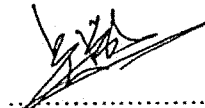
**AUDITED FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

In the opinion of the Management Committee,

- (a) the financial statements of Loving Heart Multi-Service Centre (Jurong) (the "Centre") together with the notes thereto are properly drawn up in accordance with the provisions of the Societies Act 1966 (the "Societies Act"), the Charities Act 1994 and other relevant regulations (the "Charities Act and Regulations"), and Charities Accounting Standard in Singapore ("CAS") so as to present fairly, in all material respects, the state of affairs of the Centre as at 31 March 2024, the results and cash flows of the Centre for the financial year ended on that date; and
- (b) at the date of this statement, there are reasonable grounds to believe that the Centre will be able to pay its debts as and when they fall due.

The Management Committee authorised the issue of these financial statements.

For and on behalf of the Management Committee



.....
Mr. Goh Cheng Tee
Chairman

Singapore

Date: 5 June 2024



.....
Ms. Ong Tee Yun Serene
Treasurer

INDEPENDENT AUDITOR'S REPORT

**To the Members of
Loving Heart Multi-Service Centre (Jurong)
For the Financial Year Ended 31 March 2024**

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Loving Heart Multi-Service Centre (Jurong) (the "Centre"), which comprise the balance sheet of the Centre as at 31 March 2024, the statement of financial activities and statement of cash flows of the Centre for financial the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements are properly drawn up in accordance with the provisions of the Societies Act 1966 (the "Societies Act"), the Charities Act 1994 and other relevant regulations (the "Charities Act and Regulations"), and Charities Accounting Standard in Singapore ("CAS") so as to present fairly, in all material respects, the state of affairs of the Centre as at 31 March 2024, the results and cash flows of the Centre for the financial year ended on that date.

Basis for Opinion

We conducted our audit in accordance with Singapore Standards on Auditing ("SSAs"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Centre in accordance with the Accounting and Corporate Regulatory Authority ("ACRA") Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities ("ACRA Code") together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

Management is responsible for the other information. The other information comprise the Statement by the Management Committee.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management Committee and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the provisions of the Societies Act, the Charities Act and Regulations, and CAS, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

INDEPENDENT AUDITOR'S REPORT

**To the Members of
Loving Heart Multi-Service Centre (Jurong)
For the Financial Year Ended 31 March 2024**

Report on the Audit of the Financial Statements (Cont'd)

Responsibilities of Management Committee and Those Charged with Governance for the Financial Statements (Cont'd)

In preparing the financial statements, management is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Centre or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Centre's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Centre's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Centre's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Centre to cease to continue as a going concern.

INDEPENDENT AUDITOR'S REPORT

To the Members of
Loving Heart Multi-Service Centre (Jurong)
For the Financial Year Ended 31 March 2024

Report on the Audit of the Financial Statements (Cont'd)

Auditor's Responsibilities for the Audit of the Financial Statements (Cont'd)

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also: (cont'd)

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Management Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.


Report on Other Legal and Regulatory Requirements

In our opinion,

- (a) the accounting and other records required to be kept by the Centre have been properly kept in accordance with the provisions of the Societies Regulations enacted under the Societies Act and the Charities Act and Regulations.
- (b) the fund-raising appeal held during the period 1 April 2023 to 31 March 2024 has been carried out in accordance with Regulation 6 of the Societies Regulations issued under the Act and proper accounts and other records have been kept of the fund-raising appeal.

During the course of our audit, nothing has come to our attention that causes us to believe that during the financial year:

- (a) the Centre has not used the donation moneys in accordance with its objectives as required under Regulation 11 of the Charities (Institutions of a Public Character) Regulations; and
- (b) the Centre has not complied with the requirements of Regulation 15 of the Charities (Institutions of a Public Character) Regulations.



Tan, Chan & Partners
*Public Accountants and
Chartered Accountants*

Singapore
Date: 5 June 2024

Loving Heart Multi-Service Centre (Jurong)

STATEMENT OF FINANCIAL ACTIVITIES

For the Financial Year Ended 31 March 2024

	Restricted Funds								Total Funds	2023
	General Fund	Food Gift Programme	Project Journey With You	Back To School	Belanja @ Jurong Central	Meal & Transport Scheme	RISE Programme			
	2024	2024	2024	2024	2024	2024	2024	2024	2024	2023
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Income										
Income from generated fund										
-Voluntary income:										
Donations										
-Tax deductible	43,013	9,892	30,000	60,000	-	70,000	50,000		262,905	86,367
-Non-tax deductible	24,596	-	-	-	402,940	-	-		427,536	50,913
Donation-in-kind	12,742	26,398	-	-	-	-	-		39,140	39,393
Grant received	153,983	-	-	-	-	-	-		153,983	523,221
Gala charity dinners (Tax exempt)	473,916	-	-	-	-	-	-		473,916	434,199
Gala charity dinners (Non-tax exempt)	52,723	-	-	-	-	-	-		52,723	45,346
7th Month Dinner (Tax exempt)	65,596	-	-	-	-	-	-		65,596	75,933
7th Month Dinner (Non-tax exempt)	14,080	-	-	-	-	-	-		14,080	30,680
Temple Dinner (Non-tax exempt)	4,905	-	-	-	-	-	-		4,905	2,000
Temple Dinner (Tax exempt)	5,513	-	-	-	-	-	-		5,513	8,600
Pledge card fund raising	1,347	-	-	-	-	-	-		1,347	-
-Investment income:										
Fixed deposits interest	71,326	-	-	-	-	-	-		71,326	38,849
-Other income										
Miscellaneous income	7,319	-	-	-	-	-	-		7,319	965
Total income	931,059	36,290	30,000	60,000	402,940	70,000	50,000	1,580,289	1,336,466	

Note

3

Note

3

The accompanying notes form an integral part of the financial statements.

Loving Heart Multi-Service Centre (Jurong)

STATEMENT OF FINANCIAL ACTIVITIES
For the Financial Year Ended 31 March 2024

	Unrestricted		Restricted Funds					Total Funds	Total Funds
	General Fund	Food Gift Programme	Project Journey With You	Back To School	Belanja @ Jurong Central	Meal & Transport Scheme	RISE Programme		
Note	2024	2024	2024	2024	2024	2024	2024	2024	2023
	\$	\$	\$	\$	\$	\$	\$	\$	\$
Less: Expenditures									
Costs of generating fund									
Gala charity dinner	81,041	-	-	-	-	-	-	81,041	62,811
Pledge card fund raising	1,181	-	-	-	-	-	-	1,181	-
	82,222	-	-	-	-	-	-	82,222	62,811
Cost of charitable activities									
Appreciation dinner	-	-	-	-	-	-	-	-	2,530
Belanja @ Jurong Central	9,274	-	-	-	-	40,170	-	49,444	9,753
Civic organisation dinner	10,747	-	-	-	-	-	-	10,747	6,410
Free TCM clinic	3,177	-	-	-	-	-	-	3,177	2,491
Free tuition programme	24,622	-	-	-	15,311	-	-	39,933	48,121
Food gift programme	40,049	36,290	-	-	-	-	-	76,339	62,515
Meal and transport scheme	32,922	-	-	-	-	43,700	-	76,622	3,815
Other activities	35,457	-	-	-	-	-	-	35,457	4,460
Pupil breakfast Scheme	-	-	-	-	-	-	-	-	48,290
Project journey with you	-	-	29,973	-	-	-	-	29,973	-
STAMP programme	7,580	-	-	-	-	-	-	7,580	10,545
Support costs	407,592	-	-	-	-	-	-	407,592	377,318
	571,420	36,290	29,973	15,311	40,170	43,700	-	736,864	576,248

The accompanying notes form an integral part of the financial statements.

Loving Heart Multi-Service Centre (Jurong)
STATEMENT OF FINANCIAL ACTIVITIES
For the Financial Year Ended 31 March 2024

	Unrestricted	Restricted Funds						Total Funds	2023
		General Fund	Food Gift Programme	Project Journey With You	Back To School	Belanja @ Jurong Central	Meal & Transport Scheme	RISE Programme	
	2024	2024	2024	2024	2024	2024	2024	2024	2023
	\$	\$	\$	\$	\$	\$	\$	\$	\$
Governance and administrative costs									
Auditor's remuneration	5,450	-	-	-	-	-	-	-	5,400
Depreciation of plant and equipment	13,613	-	-	-	-	-	-	-	16,995
General insurance	9,416	-	-	-	-	-	-	-	8,686
Other professional fees	-	-	-	-	-	-	-	-	3,564
Support costs	174,683	-	-	-	-	-	-	-	161,708
	203,162	-	-	-	-	-	-	-	196,353
Other expenditures									
Allowance for doubtful debt	12	98,664	-	-	-	-	-	-	125,000
Total expenditures		955,468	36,290	29,973	15,311	40,170	43,700	-	960,412
Net surplus before tax expense		(24,409)	-	27	44,689	362,770	26,300	50,000	376,054
Taxation	16	-	-	-	-	-	-	-	-
Net surplus for the financial year		(24,409)	-	27	44,689	362,770	26,300	50,000	376,054
Total funds brought forward		3,022,573	-	24,320	1,853	10,317	-	-	2,683,009
Total funds carried forward		2,998,164	-	24,347	46,542	373,087	26,300	50,000	3,059,063

The accompanying notes form an integral part of the financial statements.

Loving Heart Multi-Service Centre (Jurong)

BALANCE SHEET

As at 31 March 2024

	Note	2024 \$	2023 \$
Funds			
<u>Unrestricted Fund</u>			
-General Fund		2,998,164	3,022,573
<u>Restricted Funds</u>			
-Food Gift Programme	5	-	-
-Project Journey With You	6	24,347	24,320
-Back To School	7	46,542	1,853
-Belanja @ Jurong Central	8	373,087	10,317
-Meal & Transport Scheme	9	26,300	-
-RISE Programme	10	50,000	-
		<u>3,518,440</u>	<u>3,059,063</u>
Non-current asset			
Plant and equipment	11	<u>110,772</u>	<u>23,833</u>
Current assets			
Other receivables	12	234,228	97,338
Fixed deposits	13	2,700,000	2,500,000
Cash and bank balances	14	506,889	475,974
		<u>3,441,117</u>	<u>3,073,312</u>
Current liability			
Other payables	15	<u>33,449</u>	<u>38,082</u>
Net current assets		<u>3,407,668</u>	<u>3,035,230</u>
Net assets		<u>3,518,440</u>	<u>3,059,063</u>

The accompanying notes form an integral part of the financial statements.

Loving Heart Multi-Service Centre (Jurong)

STATEMENT OF CASH FLOWS
For the Financial Year Ended 31 March 2024

	Note	2024 \$	2023 \$
Operating activities			
Surplus for the financial year		459,377	376,054
<u>Adjustments for:</u>			
Interest income		(71,326)	(38,849)
Depreciation of plant and equipment	11	13,613	16,995
Allowance for doubtful debt	12	98,664	125,000
Operating surplus before working capital changes		500,328	479,200
<u>Adjustments for changes in working capital:</u>			
Other receivables		(235,554)	(87,718)
Other payables		(4,633)	(10,376)
Net cash flows generated from operating activities		260,141	381,106
Investing activities			
Interest received		71,326	38,849
Deposit of fixed deposits		(200,000)	(200,000)
Acquisition of plant and equipment	11	(100,552)	(3,507)
Net cash flows used in investing activities		(229,226)	(164,658)
Net changes in cash and cash equivalents		30,915	216,448
Cash and cash equivalents at beginning of financial year		475,974	259,526
Cash and cash equivalents at end of financial year	14	506,889	475,974

The accompanying notes form an integral part of the financial statements.

Loving Heart Multi-Service Centre (Jurong)

NOTES TO THE FINANCIAL STATEMENTS For the Financial Year Ended 31 March 2024

These notes form an integral part of and should be read in conjunction with the accompanying financial statements.

1. GENERAL INFORMATION

Loving Heart Multi-Service Centre (Jurong) (the “Centre”) is registered under the Societies Act 1966 and the Charities Act 1994 and is domiciled in the Republic of Singapore. It is an approved Institution of a Public Character (IPC) from 01 November 2020 to 30 April 2023 and renewed for the period from 01 May 2023 to 31 December 2025.

The registered address of the Centre is located at Block 316 Jurong East Street 32, #01-279, Singapore 600316.

The principal activities of the Centre are to provide social and welfare services to families, elderly residents and students living or studying in the area of Jurong, Yuhua and Bukit Batok constituencies. The Centre is funded by private donors and organisations.

The financial statements of the Centre for the financial year ended 31 March 2024 were authorised for issue by the Management Committee on the date of the Statement by the Management Committee.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

2.1 Basis of preparation

The financial statements, expressed in Singapore Dollar (“\$”), which is the functional currency of the Centre have been prepared in accordance with the provisions of the Companies Act 1967 (the “Companies Act”), the Charities Act 1994 and other relevant regulations (the “Charities Act and Regulations”) and Charities Accounting Standard (“CAS”). The financial statements have been prepared under the historical cost convention except as disclosed in the accounting policies below.

The financial statements of the Company are presented in Singapore Dollars (“\$”), which is the Company’s functional currency.

The preparation of financial statements in conformity with CAS requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the financial year. Although these estimates are based on management’s best knowledge of current events and actions and historical experiences and various other factors that are believed to be reasonable under the circumstances, actual results may ultimately differ from those estimates.

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

2.2 Plant and equipment

Plant and equipment are initially stated at cost. Subsequently, plant and equipment are stated at cost less accumulated depreciation. The cost of an item of plant and equipment includes its purchase price and any cost that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management. The initial estimate of the costs of dismantlement, removal or restoration is also included as part of the cost of plant and equipment if the obligation for the dismantlement, removal or restoration is incurred as a consequence of acquiring or using the asset.

Plant and equipment shall not be revalued and are not required to be assessed for impairment.

Subsequent expenditure relating to plant and equipment that has already been recognised is added to the carrying amount of the asset only when it is probable that future economic benefits associated with the item will flow to the Centre and the cost of the item can be measured reliably. The cost of day-to-day servicing of an item of plant and equipment are recognised as expenditure in the statements of financial activities in the period in which the costs are incurred.

Gains or losses arising from the retirement or disposal of plant and equipment are determined as the difference between the estimated net disposal proceeds and the carrying amount of the asset and are recognised in statement of financial activities on the date of retirement or disposal.

Depreciation is computed on the straight-line method to write-off the cost of the plant and equipment over its estimated useful life. The estimated useful lives of the plant and equipment are as follows:

	<u>Useful lives</u>
Office equipment	5 years
Furniture and fittings	5 years
Computers	3 years
Renovation	10 years

Fully depreciated plant and equipment are retained in the financial statements until they are no longer in use and no further charge for depreciation is made in respect of these assets.

The residual value, estimated useful life and depreciation method are reviewed at each reporting date and adjusted prospectively, if appropriate.

2.3 Other receivables

Other receivables are presented as current assets, except those maturing later than twelve months after the balance sheet date which are classified as non-current assets.

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

2.3 Other receivables (cont'd)

Other receivables (excluding prepayments) are recognised at their transaction price excluding transaction costs, if any. Transaction costs are recognised as expenditure in the statement of financial activities as incurred. Prepayments are initially recognised at the amount paid in advance for the economic resources expected to be received in the future.

After initial recognition, other receivables are subsequently measured at cost less any accumulated impairment losses. Prepayments are subsequently measured at the amount paid less the economic resources received or consumed during the financial year.

At each balance sheet date, where there is objective evidence that a receivable is impaired, the carrying amount of the asset is reduced through the use of an allowance account, and the amount of the loss is recognised in the statement of financial activities. The allowance recognised is measured as the difference between the asset's carrying amount and the undiscounted future cash flows that the Company expects to receive from the receivables. When a receivable is uncollectible, it is written off against the allowance account for receivables. Subsequent recoveries of amounts previously written off are credited in the statement of financial activities.

2.4 Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, cash at bank and fixed deposits that are subject to an insignificant risk of changes in value.

2.5 Other payables

Other payables are recognised on the balance sheet when, and only when, the Centre becomes a party to the contractual provisions of the financial instrument. A financial liability is derecognised when, and only when, the obligations under the liabilities are discharged, cancelled or they expired.

Payable excluding accruals are recognised at their transactions price, excluding transaction costs, if any, both at initial recognition and at subsequent measurement. Transactions costs are recognised as expenditure in the statement of financial activities as incurred. Accruals shall be recognised as the best estimates of the amount payable.

2.6 Income taxes

The Centre, being a registered charity is exempted from paying taxes as stated under Section 13(1) (zm) of the Singapore Income Tax Act.

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

2.7 Income recognition

Income is recognised in the statement of financial activities to the extent that the Centre becomes entitled to the income, when it is probable that the income will be received; and when the amount of the income can be measured with sufficient reliability.

Voluntary income and miscellaneous income

Voluntary income includes donations, grants and sponsorship which are recognised upon receipt. Miscellaneous income are recognised on receipt basis.

Donations-in-kind

Donations-in-kind that are received by the Charity for distribution or internal use are recognised as voluntary income at the estimated amount that the Charity would have to pay in the open market for an equivalent item at the date of receipt of the donation.

Where such value cannot be estimated with sufficient reliability, this fact is disclosed in the notes to accounts.

Income from donations-in-kind is recognised in the financial period in which the ownership of the donated assets passes to the Charity.

Investment income

Interest income is recognised on accrual basis using the effective interest rate method.

Event income and auction proceeds

Event income includes event of gala dinner and civic dinner which are recognised when the event take place. During the event, the Centre conduct auction sale of painting and liquor. The auction proceeds are recognised when the auction sale is completed, and the Centre has determined that the sales proceeds are collectible.

2.8 Recognition of expenditures

Expenditures are recognised in the statement of financial activities once the goods or services have been received unless the expenditure qualifies for capitalisation as assets such as inventory and property, plant and equipment. Expenditure on performance-related grants are recognised to the extent the specified service or goods have been provided. Expenditures in the statement of financial activities are classified under the cost of generating funds, cost of charitable activities and governance costs.

Cost of generating funds

All cost associated with generating income from all sources other than from undertaking charitable activities are included under cost of generating funds.

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

2.8 Recognition of expenditures (cont'd)

Cost of charitable activities

All resources applied in undertaking activities to meet the Centre's charitable objectives are classified under cost of charitable activities.

Governance costs

This includes costs of governance arrangements that relate to the general running of the Centre as opposed to the direct management functions inherent in generating funds, service delivery and programme or project work. These activities provide the governance infrastructure, which allows the charity to operate, and to generate the information required for public accountability. They include the strategic planning processes that contribute to future development of the Centre.

Allocation of costs

Where appropriate, expenditures that are specifically identifiable to each cost classification are allocated directly to the type of costs incurred. Where apportionment between each costs classification is necessary, the following apportionment bases are applied:

- Usage;
- Head count i.e. on the number of people employed within an activity;
- Floor area occupied by an activity;
- On time basis; and
- Expenditure total.

2.9 Grants and donations

The recognition of a promised grant or donation is evidence of entitlement which normally exists when the grant is formally expressed in writing. Where the entitlement is demonstrable, and no conditions are attached, such promises are recognised as income once the criteria of certainty and measurability are met. When conditions are attached, they must be fulfilled before the Centre has unconditional entitlement to the income. The income is deferred as a liability where uncertainty exists as to whether the Centre can meet the conditions and are recognised as income when there is sufficient evidence that the conditions imposed can be met.

2.10 Employee benefits

(a) Defined contribution plan

The Centre makes contributions to the Central Provident Fund in Singapore. Contributions to the defined contribution plan are recognised as an expense in the period in which the related service is performed.

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

2.10 Employee benefits (cont'd)

(b) Short-term benefits

All short-term benefits including accumulating compensated absences are recognised in the statement of financial activities in the period in which the employees rendered their services to the Centre.

2.11 Unrestricted funds

General fund

These represent funds received by the Centre that are expendable for any activity within the Centre at the discretion of the Management Committee in furtherance of the Centre's objectives.

2.12 Restricted funds

Restricted funds are funds subject to specific trusts, which may be declared by the donors or with their authority such as in the literature of a public appeal or created through legal process, but still within the wider objects of the Centre.

Restricted funds may only be utilised in accordance with the purposes established by the sources of such funds and are in contrast with unrestricted funds over which the board of management retains full control to use in achieving its Centre's purposes.

The Centre classifies the following fund as restricted fund:

- Food gift programme
- Project journey with you
- Back To School
- Belanja @ Jurong Central
- Meal & Transport Scheme
- RISE Programme

Further details regarding the restricted funds are presented in notes 5 - 10 of the notes to the financial statements.

Loving Heart Multi-Service Centre (Jurong)

NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024

3. OTHER INCOME

	2024 \$	2023 \$
Vending machine	518	391
Donation box	638	274
Taster programme	-	300
Booking fee for conference room	290	-
Refund of course fee	5,873	-
	<u>7,319</u>	<u>965</u>

4. SUPPORT COSTS

Total support costs are apportioned as:

	Cost of charitable activities	Governance and administrative costs	Cost of charitable activities	Governance and administrative costs
	2024 \$	2024 \$	2023 \$	2023 \$
Advertisement	514	220	720	308
Bank charges	680	291	629	270
Cleaning services	5,042	2,161	4,947	2,120
Entertainment and refreshment	1,737	744	1,622	696
General expenses	1,688	724	3,046	1,305
Maintenance fees	7,951	3,408	7,696	3,298
Member and licence fee	297	128	297	128
Office rental	14,703	6,301	14,638	6,273
Postage and courier	449	192	384	165
Printing and stationery	5,332	2,285	4,490	1,924
Transportation	2,723	1,167	1,982	850
Telephone and fax	4,603	1,973	4,376	1,875
Water and electricity	12,191	5,225	13,553	5,808
Staff costs	349,682	149,864	318,938	136,688
	<u>407,592</u>	<u>174,683</u>	<u>377,318</u>	<u>161,708</u>

None of our top three highest paid staff receives more than \$100,000 in annual remuneration and no board member receives remuneration for their board services.

Loving Heart Multi-Service Centre (Jurong)

NOTES TO THE FINANCIAL STATEMENTS For the Financial Year Ended 31 March 2024

5. FOOD GIFT PROGRAMME

In times of uncertain economy and social environments, several individuals and families face the consequence of getting left behind. The Centre's assistance and services are catered to help residents cope with difficult times caused by circumstances, such as sudden unemployment or illness. The food gifts are given out to deserving families each month.

	2024 \$	2023 \$
At the beginning of financial year	-	7,538
Add: Donation received	36,290	42,225
Less: Utilised	<u>(36,290)</u>	<u>(49,763)</u>
At the end of financial year	<u>-</u>	<u>-</u>

6. PROJECT JOURNEY WITH YOU

This is a project launched in 2021 and the funds that have been received by the Centre are used to provide support packages to residents in Jurong East's rental blocks.

	2024 \$	2023 \$
At the beginning of financial year	24,320	24,320
Add: Donation received	30,000	-
Less: Utilised	<u>(29,973)</u>	<u>-</u>
At the end of financial year	<u>24,347</u>	<u>24,320</u>

7. BACK TO SCHOOL

The bursary award was established in 2012 with the aim to recognise academic achievements and alleviate the financial load of families, regardless of race or religion.

	2024 \$	2023 \$
At the beginning of financial year	1,853	912
Add: Donation received	60,000	12,000
Less: Utilised	<u>(15,311)</u>	<u>(11,059)</u>
At the end of financial year	<u>46,542</u>	<u>1,853</u>

Loving Heart Multi-Service Centre (Jurong)

NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024

8. BELANJA @ JURONG CENTRAL

This is a collaboration project with Jurong CCC launched in 2023. The objectives are to support beneficiaries to manage cost of living.

	2024 \$	2023 \$
At the beginning of financial year	10,317	-
Add: Donation received	402,940	20,070
Less: Utilised	(40,170)	(9,753)
At the end of financial year	<u>373,087</u>	<u>10,317</u>

9. MEAL & TRANSPORT SCHEME

The scheme was launched in 2023, and the funds are used to provide monthly allowances to low-income families, through top-ups to their EZ-Link cards.

	2024 \$	2023 \$
At the beginning of financial year	-	-
Add: Donation received	70,000	-
Less: Utilised	(43,700)	-
At the end of financial year	<u>26,300</u>	<u>-</u>

10. RISE PROGRAMME

This is a collaboration project with School of Concepts (SOCs). The objectives are to enhance young learners' English literacy skills.

	2024 \$	2023 \$
At the beginning of financial year	-	-
Add: Donation received	50,000	-
Less: Utilised	-	-
At the end of financial year	<u>50,000</u>	<u>-</u>

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

11. PLANT AND EQUIPMENT

	Office equipment \$	Furniture and fitting \$	Computers \$	Renovation \$	Total \$
<u>Cost</u>					
As at 01.04.2022	15,252	54,975	40,926	267,626	378,779
Additions	-	-	3,507	-	3,507
As at 31.03.2023	15,252	54,975	44,433	267,626	382,286
Additions	-	-	7,409	93,143	100,552
As at 31.03.2024	15,252	54,975	51,842	360,769	482,838
<u>Accumulated depreciation</u>					
As at 01.04.2022	13,117	49,127	20,335	258,879	341,458
Depreciation for the year	785	2,543	11,754	1,913	16,995
As at 31.03.2023	13,902	51,670	32,089	260,792	358,453
Depreciation for the year	386	1,749	8,013	3,465	13,613
As at 31.03.2024	14,288	53,419	40,102	264,257	372,066
<u>Carrying amount</u>					
As at 31.03.2023	1,350	3,305	12,344	6,834	23,833
As at 31.03.2024	964	1,556	11,740	96,512	110,772

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

12. OTHER RECEIVABLES

	2024	2023
	\$	\$
Refundable deposit	6,398	6,398
Fixed deposit interest receivables	49,013	32,104
Prepayments	43,399	54,335
Recoverable	418	501
Sundry debtors	358,664	129,000
Less: Allowance for doubtful debt*	(223,664)	(125,000)
	<u>234,228</u>	<u>97,338</u>

* The Centre provided an allowance for doubtful debt amounted to \$223,664 (2023: \$125,000) as the collection from the bidder is uncertain after the auctioned item was delivered.

Doubtful debt

The movement in allowance for doubtful debt of other receivables computed was as follows:

	2024	2023
	\$	\$
<u>Movements in allowance for doubtful debt</u>		
At the beginning of financial year	125,000	-
Provision for doubtful debt	98,664	125,000
At the end of financial year	<u>223,664</u>	<u>125,000</u>

13. FIXED DEPOSITS

	2024	2023
	\$	\$
Fixed deposits	<u>2,700,000</u>	<u>2,500,000</u>

Fixed deposits were placed with financial institutions for 3 to 12 months tenure (2023: 12 months). Effective interest rates on fixed deposits ranges from 2.55% to 3.65% (2023: 1.38% to 3.70%) per annum.

Loving Heart Multi-Service Centre (Jurong)

**NOTES TO THE FINANCIAL STATEMENTS
For the Financial Year Ended 31 March 2024**

14. CASH AND BANK BALANCES

	2024 \$	2023 \$
Cash at bank	506,389	475,474
Cash on hand	500	500
	<u>506,889</u>	<u>475,974</u>

Cash at bank earns interest at prevailing bank interest rate.

15. OTHER PAYABLES

	2024 \$	2023 \$
Accrued operating expenses	28,721	31,122
Other creditors	4,728	6,960
	<u>33,449</u>	<u>38,082</u>

16. INCOME TAX

The Centre is exempted from tax under section 13(1)(zm) of the Singapore Income Tax Act as the Centre is registered as a Charity under the Charities Act.

17. RESERVE POSITION POLICY

The Society's reserve position for the years ended 31 March 2024 and 2023 are as follows:

	2024 \$	2023 \$	Increase/ (decrease)
(A) Unrestricted fund			
General fund	2,998,164	3,022,573	-0.81%
(B) Restricted fund			
Food Gift Programme	-	-	
Project Journey With You	24,347	24,320	0.11%
Back To School	46,542	1,853	2411.71%
Belanja @ Jurong Central	373,087	10,317	3516.24%
Meal & Transport Scheme	26,300	-	
RISE Programme	50,000	-	
(C) Endorsement fund	-	-	
(D) Total funds	<u>3,518,440</u>	<u>3,059,063</u>	15.02%
(E) Total annual operating expenditure	940,026	772,601	21.67%
(F) Ratio of funds to annual operating expenditure [A/E]	<u>3.19</u>	<u>3.91</u>	-18%

Loving Heart Multi-Service Centre (Jurong)

NOTES TO THE FINANCIAL STATEMENTS

For the Financial Year Ended 31 March 2024

17. RESERVE POSITION POLICY (Cont'd)

Reference:

C. An endowment fund consists of assets, funds or properties, which are held in perpetuity, which produce annual income flow for a foundation to spend as grants.

D. Total funds include unrestricted, restricted/designated and endowment funds.

E. Total annual operating expenditure includes expenses related to cost of charitable activities and governance and other operating and administration expenses.

The reserves of the Centre provide financial stability and the means for development of the Centre's activities. The Committee intends to maintain the reserves at a level sufficient for its operating needs. The Centre reviews the level of reserves regularly for the Centre's continuing obligations.

18. FUND-RAISING

30/70 Fund-raising Efficiency ratio

	2024	2023
	\$	\$
Income from fund-raising event	<u>618,080</u>	<u>596,758</u>
Cost of fund-raising	<u>80,227</u>	<u>69,221</u>
Fund-raising efficiency ratio	<u><u>12.98%</u></u>	<u><u>11.60%</u></u>

The fund-raising efficiency ratio has been computed as $(E+S)/(R+S)$, where E refers to the total expenses relating to fund-raising; R refers to the total gross receipts from fund-raising, other than receipts from sponsorships; and S refers to the total cost or value of sponsored goods and services relating to fund-raising.